

WORKSHOP

10 KEY THINGS FOR A SUCCESSFUL SMART METER ROLL-OUT

15 March 2018, Brussels



AGENDA

10 :00 – 12 :30 Listening & learning

Introduction from ESMIG representative

Vision of the European Commission on smart meter role and importance

Perspectives from utilities

11 :00 – 11 :20 Coffee break

Experiences of consumers

Challenges of regulators

Lessons learnt from previous/current roll-outs (

How to tackle raising criticism / fears from consumers and fake news about smart meters

12 :30 – 13 :30 Lunch

13 :30 – 15 :30 Brainstorming

Individual exercise : most important things to consider before, during, after a roll-out

Group exercise

Presentation of ideas, recommendations

15 :30 Conclusion from ESMIG representative